Sage 300 ERP | Customer Success

CHIN Radio Dials in Success With Sage 300 ERP

CHIN Radio is the first multicultural/multilingual station to be established in Ontario. It is the pioneer in multicultural radio broadcasting and leads the way for similar broadcast operations to be established in other communities. CHIN Radio reaches out in over 30 languages to cultural communities in the greater Toronto metropolitan and southern Ontario areas. The company has expanded into television broadcasting as well, offering a similar multicultural experience to its TV audiences. For its accounting system, CHIN Radio relies on Sage 300 ERP.*

An Integrated Solution

When CHIN Radio moved to update its accounting system, it sought a modern, flexible solution capable of interfacing its advertising revenue application. CHIN Radio selected Sage 300 ERP.

"Our traffic and billing software is at the core of our operation; it is where all of our advertising is scheduled, managed, and billed," explains Stan Reeve, chief financial officer for CHIN Radio. "We needed an accounting application that could integrate with our system to give us faster access to financial data and enable us to produce better financial reports. Sage 300 ERP is flexible and adaptable enough to fill that need."

Efficient Conversion

CHIN Radio's Sage business partner was able to migrate the data from the company's legacy system into Sage 300 ERP, giving the company access to both historical and current financial data from the start. "We were concerned we would have to manually rekey opening balances and our accounts payable, but our partner was able to effectively extract the data from our old system and import it into Sage 300 ERP," says Reeve. "They eased the conversion, and we still rely on them for support and advice."

*Sage 300 ERP was named Sage ERP Accpac when CHIN Radio initially implemented this solution. The product names have been updated in this case study to reflect current naming.

Customer CHIN Radio

Industry

Radio and Television Broadcasting

Location

Toronto, Ontario

Number of Locations

Two

System

Sage 300 ERP



Challenge

CHIN Radio needed a modern and flexible accounting solution to replace its outdated application.

Solution

Sage 300 ERP delivers the powerful reporting tools and robust integration options that this busy organization demands.

Results

Integration with industry billing application saves manual data entry time and eliminates errors. Flexible reporting tools make data more accessible.

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Easy Data Access

Two of the biggest benefits CHIN Radio realized from Sage 300 ERP are the quick and easy access to expense data and the ability to rapidly produce detailed financial reports. "The software retains expense transaction detail that enables us to quickly identify and troubleshoot anomalies," Reeve says.

With its legacy system, CHIN Radio staff had to print reports to paper in order to view the data. With the modern Sage 300 ERP solution, staff has multiple options for viewing vital data, including traditional paper reports, electronic PDFs, and onscreen queries. "I love the drill-down and search features that help us find the data we need quickly," says Reeve.

Powerful Integration Tools

The integration between the traffic software application and Sage 300 ERP eliminates costly data entry time and the errors associated with manual entry.

The flexibility of the import tools available for Sage 300 ERP makes it easy for the business partner to modify the import utility as new revenue streams are added. "This is a vital component to our operation," says Reeve. "We are very pleased with how it works and have greater confidence in our data as a result."

The Right Choice

"We made the right choice with Sage 300 ERP," concludes Reeve. "It performs every day and is adaptable to the changes we throw at it." "We made the right choice with Sage 300 ERP. It performs every day and is adaptable to the changes we throw at it."

> Stan Reeve, CFO CHIN Radio

About Sage

Sage North America is part of The Sage Group plc, a leading global supplier of business management software and services. At Sage, we live and breathe business every day. We are passionate about helping our customers achieve their ambitions. Our range of business software and services is continually evolving as we innovate to answer our customers' needs. Our solutions support accounting, operations, customer relationship management, human resources, time tracking, merchant services, and the specialized needs of the construction, distribution, manufacturing, nonprofit, and real estate industries. The Sage Group plc, formed in 1981, was floated on the London Stock Exchange in 1989 and now employs 12,600 people and supports more than 6 million customers worldwide. For more information, please visit the company's website at NA.Sage.com or call 866-996-7243. Follow Sage North America on Facebook at: Facebook.com/SageNorthAmerica and Twitter at: Twitter.com/sagenamerica.

